



January 1, 2026

TO WHOM IT MAY CONCERN

The company SMART SYSTEM TECHNOLOGY has been appointed and nominated as an BestCode Official Partner.

This certificate attests that SMART SYSTEM TECHNOLOGY has been granted the right to resell Bestcode products in EGYPT.

In order to become certified as an official partner, this verified and trusted establishment has agreed to adhere to the values and strict quality standards set forth by BestCode.

Furthermore, this distributor has demonstrated honesty and integrity in pursuing the complete satisfaction of customers and is dedicated to ensuring the highest possible level of sales service and support.

Please find hereafter as appendix our Products Life Cycle and Support Management Policy conditions:

- Consumables remain available at least 10 years after printer discontinuation\*.
- Spare parts and repair remain available 10 years after printer discontinuation\*.
- Technical support remains available 10 years after printer discontinuation.

We also certify that we will provide full technical support and after-sales support for our products to our partner in Egyptian market such as RMA, technical support, hardware replacement, firmware improvement etc. This letter is valid for 5 years till January 5, 2031.

Please feel free to contact me if you have any further questions or concerns.

Sincerely,

  
Dennis Sibley  
VP Sales and Marketing

**bestCode**  
continuous innovations  
Fort Worth, Texas  
[www.bestcode.co](http://www.bestcode.co)